



Student Academic
Success Strategies

www.sasscanada.ca
info@sasscanada.ca

Statement of Terms and Conditions for Student Academic Success Strategies Services

1. Obligations and Responsibilities of SASS

- 1.1. To liaise with the Parents and the educational institution concerning the academic success of the student in Canada during the SASS Program;
- 1.2. To provide and forward the information regarding the student's academic progress to the parents for review;
- 1.3. To arrange a meeting with the student once a month to discuss his academic progress;
- 1.4. To ensure that the student is exposed to academic support options such as free tutoring at the Learning Centre and receive career counseling if needed;
- 1.5. To ensure that the Student receives study tips and number of recourses to improve his academic success at the educational institution;
- 1.6. If needed to assist student with informal and formal academic appeal process
- 1.7. To send a copy of the mid- term and semester exam results to the Parents;
- 1.8. To provide the information about academic calendar critical dates;
- 1.9. To provide an academic report card about student's semester results and progress during SASS program at the end of each semester.

2. Obligations and responsibilities of the Parents and the student

- 2.1. To provide all necessary information related to the Student to enable SASS in performing its duties and obligations;
- 2.2. To ensure that the student complies with all the rules, regulations and conditions of SASS and to

ensure that all other reasonable requirements are met, and if required by SASS, to provide a written acceptance of its rules, regulations, terms and conditions;

2.3. To ensure that the student agrees to sign the Power of Attorney form upon his arrival in Canada to give SASS the access to check the student's grades and monitor his academic process;

2.4. To ensure that the student will sign the agreement form (Form A) to ensure that he agrees to provide all the necessary login information to his online academic account at all times during the SASS program;

2.5. To ensure that all tuition fees at the educational institutions are paid in full and by the deadlines indicated by the institution's policy the Student is attending;

2.6. To release SASS from all the costs, claims and other losses which may arise during SASS reasonable monitoring of its duties or any discretion of authority given to SASS by this agreement;

2.7. To prevent unauthorized access, maintain data accuracy, and ensure the correct use of information, SASS has put in place appropriate physical, electronic, and managerial procedures to safeguard and secure the information SASS collects.

3. Exclusion of SASS Liability

3.1. As the post -secondary institution or a language school will be selected by the Parents, SASS cannot accept any responsibility for any acts or omissions of the educational institution to the Student;

3.2. SASS cannot accept responsibility for the actions of the Home stay family or residence on campus accommodation in relation to the Student;

3.3. SASS cannot accept any responsibility for obtaining



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any visas or any other entry/re-entry documents which may be required by CIC Canada. Such matters or any legal responsibility shall rest with the Parents or educational institutions;

4. Termination

4.1. SASS or the Parents may terminate this Agreement by giving to the other party at least 30 day written notice.

4.2. If the student is expelled from the educational institution he received the study permit status to stay in Canada, in accordance with its rules and regulations SASS shall immediately be released from its obligations to the Parent or the Student under the terms of this Agreement and the Parent shall not be entitled to any fee refund. Any fresh arrangements for the Student following expulsion must be the subject of the separate negotiation and agreement between the Parents and SASS;

4.3. If the student has acted in a way that is deemed unacceptable and inappropriate to SASS, SASS may terminate this Agreement by giving notice in writing to the Parents and the Student. SASS shall then be released from all its obligations to the Student under the terms of this Agreement and any prepaid fees shall be refunded in the accordance with SASS refund policy;

4.4. If the parent needs to cancel or delay the Student's arrival, written notification is required. Refunds will be paid in accordance with SASS posted refund policy;

5. Change of educational institution

5.1. If the student and the parents decide to change the educational institution, the Parents or the Student must notify SASS about the change immediately.

6. General

6.1. This agreement and any other matters relating to the Legal Guardian program shall be subject to Canadian Law and the Parents undertake to submit to the jurisdiction of Canadian Courts in respect of any other matters arising out of any of them.

The Parents acknowledge that Canadian Law may be different from the law of their own country.

6.2. In the event of any provisions of this Agreement being held to be void or unenforceable such provision shall be deemed to be severable so that the remaining parts of this Agreement shall remain in full force and effect to the exclusion of the void or unenforceable provision.

7. Refund Policy

7.1. Student Academic Monitoring Agreement approval fee is one –time non- refundable fee;

7.2. Pre –paid SASS service fee is refundable only if the parents and the student give a written 4 month notice (One academic semester);

7.3. If the student is expelled from the educational institution, in accordance with its rules and regulations SASS shall immediately be released from its obligations to the Parent or the Student under the terms of this Agreement and the Parent shall not be entitled to any fee refund.

8. Definitions

8.1. "SASS" means Student Academic Success Strategies Inc.;

8.2. "SASS program" means Student Academic Success Strategies program;